



## BOOKING & EVENT CANCELTION POLICY

### GENERAL TABLE BOOKINGS

1. Bookings are not confirmed until you receive a confirmation email from us.
2. We have a 15 minute grace period to hold your table. Please call us if you are running late and we will try our best to accommodate.
3. Tables are allocated on the day by the outlet team. Although we will do our best to allocate a table in your preferred area, we cannot always guarantee this.
4. Any cancellation must be made by contacting our team on 2657 0566 or [bistro@cchly.com](mailto:bistro@cchly.com). If you fail to show up or cancel your booking less than 3 hrs in advance, your right to hold a table in future may be suspended.
5. The club is entitled to modify or cancel a reservation at any time, in which case the member will be notified by email about this change / cancellation.
6. For cancelation of tables for Club Events/BBQ/Private Functions, please see the separate policy [HERE](#).